

QUICK START GUIDE The Shade Store™ Homeseer

INTEGRATION SUPPORT



WIRELESS LINK PRO HUB OVERVIEW

Elevate your Shade Store experience by seamlessly integrating motorized shades with Homeseer Control Systems. The Pro Hub offers a powerful integration with discrete shade control and two-way communication, providing real-time updates on shade position and battery levels. Featuring both Ethernet (CAT 5) and 2.4GHz wireless connectivity, the Pro Hub ensures smooth home automation integration through an easy-to-access RJ45 port located on the back of the hub. Each hub supports up to 30 shades, making it a versatile solution for any home automation setup.

PROPERTIES:

HomeSeer Version	HS3
Developer	annex4
Initial Release Date	06/06/2019
Last Modified Date	02/04/2025

OVERVIEW & SUPPORTED FEATURES:

The TSS app plug-in allows you to control shades connected to a Pro hub (IP). It will automatically discover shades on the hub and configure HomeSeer devices for them. It also shows accurate positioning in real time.

THE FOLLOWING OPTIONS ARE SUPPORTED BY THIS DRIVER:

- Realtime two-way TCP communication.
- Discrete positioning of the shade.
- Open, Close, and Stop commands for the motor position.
- Open, Close, and Stop commands for the motor rotation.
- Supports multiple instances of the driver for multiple hubs.

TSS PRO HUB CONFIGURATION:

The hub will need to be installed and configured with the TSS App. All shades should be configured with the TSS application before starting the installation of the HOMESEER driver. Please refer to the TSS App for step by step instructions on how to add shades to your hub.

PLUGIN INSTALATION:

As with all third-party drivers these do not reside in the typical listing of drivers from HOMESEER. To run this driver, follow the step below:

- 1) Place the "HSPI_AutomateV2.exe" in the HomeSeer installation directory.
- a) Where HomeSeerAPI.dll resides
- 2) Start HomeSeer or Restart HomeSeer if it's already running.
- 3) Navigate to the PLUG-INS tab.



HOME	VIEW	TOOLS	PLUG-I	CN CN				
Installed PI	lug-ins	Developer Mode						
Plug HSTouch (Built		Instance	Enable See Setup	COM Port	Version	Update	License (click to change) N/A	Plug-in Status
Automate Puls	se v1	:		COM3 V	1.0.0.0	N/A	Included	Disabled
Automate Puls	se v2	:	1	N/A	1.0.0.0	N/A	Included	ок
C Addition	al Interfac	es Update List						

- 4) Make sure "Pulse" is showing in the list.
- 5) Click the enable slider to enable the plugin.
- 6) Go to the settings page to enter an IP address.

Interfaces and Add Ons 🛞 2019-06-06 9:17:57 AM 🛑 Sunrise: 5:08 AM						4 🍈 Sunset: 8:16	HomeSeer		
HOME	VIEW	TOOLS		PLUG-INS					0
Installed Plug	-ins Develop	ber Mode	_	Manage					
Plug-In	Inst	ance	Enab		POIT	Version	Update	License (click to change)	Plug-in Status
HSTouch (Built-In)		See Se	Automate Pulse	v2 >	Settings		N/A	

7) Enter an IP address into the "IP Address" value field.

Rollease Automate Setting 🚯 2019-06-06 9:18:35 AM 📒 S			5 9:18:35 AM 🜔	Sunrise: 5:08 AM 🍈 Sunset: 8:16 PM User: default	HomeSee	
HOME	VIEW	TOOLS	PLUG-INS			
Settings						
Name				Value		
IP Address				192.168.1.233		
MAC Addres	s			24:0a:c4:27:71:7c		
Serial Numb	er			1000106		
Motor Discov	verv			Discover		

8) The driver should automatically pull in the MAC Address and Serial Number.

9) Press 'Discover' to discover the shades connected to the hub and create shade devices.

OME	/IEW T	OOLS	PLUG-INS				
evice List			Sorted by Room	n, Descending т	urn Off Sorting		
]	Ŧ						
isplay Filters:	Floor		- Room		-	Device Type	- Show All
Status	Floor	Room	Name	Last Change	Control		
	Rollease	Hub	226	2019-06-06 12:55:05 PM			
D 45%	Rollease	Shade	Shade 001 - Position	2019-06-06 12:55:06 PM	Open	Close Stop	
	Rollease	Hub	192.168.1.233	Today 7:27:31 PM			
-	Rollease	Shade	Shade 5WE - Position	Today 7:27:31 PM	Open	Close Stop	



- 10) The settings page will list all shades connected to the hub.
 - a) If "Status" shows "Disconnected" you may need to re-pair the shade to the hub through the TSS app.
- 11) The Controls section of each shade will allow you to create devices that allow you to move or rotate the motor position.
 - a) By default, all shades allow motor positioning but not rotation.
 - b) To enable rotation select 'Rotation or 'Both'.

HOME	VIEW	TOOLS	PLUG-INS								
Settings											
Name				Value							
IP Address					192.168.1.233						
MAC Address		24:0a:c4:27:71:7c									
Serial Number			1000106								
Motor Discove	ry		Discover								
Motors											
Name	Room	Address	Sta	tus				Device Controls			
Roller	Office	5WE	Connected		Position	Rotation	Both				

DEVICES:

- 1. Automate Pulse Pro Hub Root Devices
 - The root device for a hub.
- 2. Shade Movement Devices
 - Child devices that allow control over motor movement.
 - Supports Open, Close, and Stop commands.
- 3. Shade Rotation Devices
 - Child devices that allow control over motor rotation.
 - Supports Open, Close, and Stop commands.

SETTINGS:

The Settings page allows you to view all discovered hubs and shades. It also allows you to discover shades added after initial installation of the plug-in. Discovering new shades can be done by clicking the "Discover" button. Once clicked the plug-in will search for all hubs and shades and add new devices and entries for any shades or hubs that don't already exist. You can also enable or disable certain shade devices by selecting a shade control option.

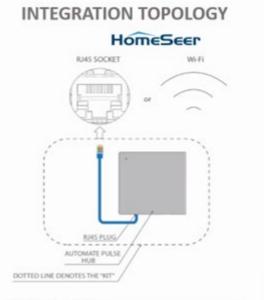
- 1. "Both" will create 2 devices for the shade, one that controls motor position and another that controls motor rotation.
- 2. "Position" will create a single device that controls motor position
- 3. "Rotation" will create a single device that controls motor rotation

COMMON MISTAKES

- 1. Entering the wrong IP address in the "IP Address" configuration line.
 - If you're failing to discover devices double check this.

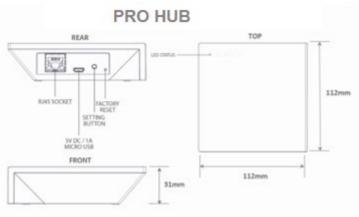


HOMESSER CONTROL SYSTEM CONNETION:



ADDITIONAL INFORMATION:

- The CAT'S rable should be no longer than 300 meters (3287).
 Router, waith or access point are required to connect the Hub via LAN conn
 W-R repeater in required depending on the cover of the W-R Router signal.
 The AUTOMATE PULSE HUB 2 works only with Wi-R in 2.4GHz (not 5GHz)



CONNECTIONS

ate Pulse Hub 2 is Ethernet or WI-5. For a LAN connection, you can use The standard connections of the Auton a straight Through wiring accordingly indicated below





FREQUENTLY ASKED QUESTIONS

Q. No Pro Hub detected.

A. Make sure that your Pro Hub is assigned to the correct network and get an IP Address available and still communicating with the network using the TSS App.

Q. Shade limits are not set properly.

A. Calibrate shade limits with your TSS remote before setting the appropriate open and close time within HOMESEER SYSTEM.

Q. Shade is not moving at all.

A. Make sure the selected Pro Hub is the correct Pro Hub for the shade to be controlled. Confirm the correct bindings are set in the HOMESSER System connections tab between the Pro Hub and Shade drivers.

Q. I have multiple Pro Hubs, what do I do?

A. Load two Hub drivers. After selecting "Retrieve Hubs" located in the driver actions tab, you will see different Hubs - select the desired one.

Q. I don't see any shade bindings in the Hub driver?

A. Select "Retrieve Shades" located in the driver actions tab.

Q. How do I scan for available Pro Hubs?

A. Once the Pro Hub is properly connected via the Ethernet cable or Wireless network, navigate to the Hub Properties page within Composer. Select "Retrieve Hubs" located in the driver actions tab.

Q. We get unexpected responses from the HOMESSER system, or "?" symbols

A. Ensure that all connections using the ethernet port or Wi-Fi are working properly. The missed connection has been known to yield unwanted or unexpected results.

SUPPORT RESOUCES:

For further assistance, contact your retailer, visit our website at <u>www.theshadestore.com</u>

